B2100A (Form 2100A) (12/15)

# United States Bankruptcy Court

Eastern Distric	t Of Texas
In re Evelyn M Hall , Case	e No. <u>17-60699</u>
TRANSFER OF CLAIM OTH  A CLAIM HAS BEEN FILED IN THIS CASE or do  Transferee hereby gives evidence and notice pursuar  transfer, other than for security, of the claim reference	eemed filed under 11 U.S.C. § 1111(a).  nt to Rule 3001(e)(2), Fed. R. Bankr. P., of the
Residential Asset Management, LLC	Headlands Asset Management Fund III, LP, Series
Name of Transferee	Name of Transferor
Name and Address where notices to transferee should be sent:  BSI Financial Services 314 S Franklin St, 2nd Floor Titusville, PA 16354 Phone: 800-327-7861 Last Four Digits of Acct #: 5710	Court Claim # (if known): 6 Amount of Claim: \$120546.61 Date Claim Filed: 01/29/2018  Phone: 800-603-0836 Last Four Digits of Acet. #: 5710
Name and Address where transferee payments should be sent (if different from above):  BSI Financial Services 314 S Franklin St, 2nd Floor Titusville, PA 16354 Phone: 800-327-7861 Last Four Digits of Acct #: 5710	
I declare under penalty of perjury that the information best of my knowledge and belief.	on provided in this notice is true and correct to the
By: /s/ Angie Marth Transferee/Transferee's Agent	Date: July 08, 2020

B2100B (Form 2100B) (12/15)

# United States Bankruptcy Court

Eastern District Of Texa	s
In re Evelyn M Hall , Case No. 17-6069	9
NOTICE OF TRANSFER OF CLAIM OTHER	R THAN FOR SECURITY
Claim No. 6 (if known) was filed or deemed filed under 11 alleged transferor. As evidence of the transfer of that claim, the Other than for Security in the clerk's office of this court on 07/08/	transferee filed a Transfer of Claim
Name of Alleged Transferor	Name of Transferee
Headlands Asset Management Fund III, LP, Series	Residential Asset Management, LLC
Address of Alleged Transferor:	Address of Transferee:
SN Servicing Corp 323 5th Street Eureka, CA 95501	BSI Financial Services 314 S Franklin St, 2nd Floor Titusville, PA 16354
~~DEADLINE TO OBJECT TO T	
The alleged transferor of the claim is hereby notified that object within twenty-one (21) days of the mailing of this notice. If no court, the transferee will be substituted as the original claimant	objection is timely received by the
Date:	LERK OF THE COURT
C	LEKK OF THE COURT

Document

Case 17-60699 Doc 56 Filed 07/08/20 Entered 07/08/20 15:18:12 Desc Main Page 3 of 18

05-19-2020

Sent via First Class Mail

Old Account Number:

Account Number:

Property Address: 10447 COUNTY ROAD 383

**TYLER TX 75708** 

314 S Franklin St. / Second Floor PO Box 517 Titusville, PA 16354 800-327-7861 814-217-1366 Fax https://myloanweb.com/BSI

> **EVELYN WATSON** 10447 COUNTY RD 383 **TYLER TX 75708**

# **NOTICE OF SERVICING TRANSFER**

our mortgage loan is being transferred to BSI Financial Services, effective 05-14-2020. The transfer of servicing does not affect any term or condition or the mortgage loan other than terms directly related to the servicing of the loan.

## WHAT THIS MEANS FOR YOU

After this date, BSI Financial Services will be collecting your mortgage loan payments from you. As referenced above, your loan number may have changed; however, nothing else about your mortgage loan will change.

SN SERVICING CORPORATION, your prior servicer, was collecting your payments. SN SERVICING CORPORATION will not accept any payments received by you after the day preceding 05-14-2020, at which point BSI Financial Services, as your new servicer, will start accepting payments received from you going forward.

Customers can send all payments due on or after 05-14-2020, to BSI Financial Services at this address:

Via First Class Mail

**BSI Financial Services** PO Box 679002 Dallas, TX 75267-9002 Via Priority or Overnight Mail

**BSI Financial Services** Lockbox Number 679002 1200 E. Campbell Rd. Ste. 108 Richardson, TX 75081

If you have any questions for either your prior servicer, SN SERVICING CORPORATION, or your new servicer, BSI Financial Services, about your mortgage loan or this transfer, please contact them using the information below:

**Prior Servicer** 

SN SERVICING CORPORATION Custor 323 5TH STREET EUREKA CA 95501 800-603-0836

New Servicer

**BSI Financial Services Customer Care** 314 S Franklin St, 2nd Floor Titusville, PA 16354 800-327-7861

Under Federal law, during the 60-day period beginning on the effective date of the transfer of the loan, a loan payment received by your old servicer on or before its due date (including any grace period allowed under the mortgage loan instruments) may not be treated by the new servicer as late, and a late fee may not be imposed on you.

Licensed as Servis One, Inc. dba BSI Financial Services BSI Financial Services BSI NMLS #

Customer Care Hours: Mon. - Fri. 8:00 am to 11:00 pm (ET) and Sat. 8:00 am to 12:00 pm (ET)

If you have filed a bankruptcy petition and there is an "automatic stay" in effect in your bankruptcy case or you have received a discharge of your personal liability for the obligation identified in this letter, we may not and do not intend to pursue collection of that obligation from you personally. If either of these circumstances apply, this notice is not and should not be construed to be a demand for payment from you personally. Unless the Bankruptcy Court has ordered otherwise, please also note that despite any such bankruptcy filing, whatever rights we hold in the property that secures the obligation remain unimpaired.

# Case 17-60699 Doc 56 Filed 07/08/20 Entered 07/08/20 15:18:12 Desc Main Document Page 4 of 18

Automatic Withdrawal Customers: If your payments are currently set for automatic withdrawal from your checking or savings account, SN SERVICING CORPORATION will discontinue the auto-withdrawal service on 05-13-2020.

<u>Next Steps:</u> Please be sure to send a check to BSI Financial Services for your next payment along with the enclosed temporary coupon. If you would like to continue having your payments automatically withdrawn, BSI Financial Services would be happy to set you up on our Automatic Withdrawal Program (ACH). Please complete the attached Automatic Clearing House (ACH) Application and return to BSI Financial Services via fax or mail as outlined in the application. If you need assistance in completing the application, please contact our Customer Care department a 800-327-7861.

You will be receiving a monthly statement in the mail from BSI Financial Services. The following payment options are available to make your mortgage payment: regular mail, expedited or overnight mail such as UPS or FedEx at the addresses provided above; complete the attached Automatic Clearinghouse Application to participate in ACH weekly, bi-weekly, or monthly; schedule a one-time or recurring payment via https://myloanweb.com/BSI; Pay by Phone by calling 800-327-7861; and, and Western Union using the city code "BSI" and the state "PA".

We look forward to servicing your loan. Please contact us at 800-327-7861 with any questions or concerns.

Sincerely, Customer Care Department BSI Financial Services NMLS # 38078; # 126672

\* This is an attempt to collect a debt. Any information obtained will be used for that purpose.

Important note about insurance: If you have mortgage life or disability insurance or any other type of optional insurance, the transfer of servicing rights may not affect your insurance because we do not service mortgage life or disability premiums. However, if you wish to retain optional insurance, we would suggest that you contact your current optional product service provider.

# **Qualified Written Request - Notice of Error or Information Request**

Under the Real Estate Settlement Procedures Act, a qualified written request is a written correspondence (other than notice on your payment coupon or other payment medium supplied by us) regarding the servicing of your loan which identifies your name, account number, and the specific reasons for the request, such as an error on your loan account or a request for information. Any qualified written request you wish to submit must be sent to:

BSI Financial Services
Attn: Qualified Written Requests
314 S Franklin Street / Second Floor
Titusville, PA 16354





Document

Case 17-60699 Doc 56 Filed 07/08/20 Entered 07/08/20 15:18:12 Desc Main Page 5 of 18

05-19-2020

Sent via First Class Mail

Old Account Number:

Account Number:

Property Address: 10447 COUNTY ROAD 383

**TYLER TX 75708** 

314 S Franklin St. / Second Floor PO Box 517 Titusville, PA 16354 800-327-7861 814-217-1366 Fax https://myloanweb.com/BSI

> **EVELYN WATSON** 10447 COUNTY RD 383 **TYLER TX 75708**

Dear Borrower:

inancial Services. The servicing of your loan with SN SERVICING CORPORATION has been transferred to BSI Financial Services, Welcor and BSI Financial Services is servicing the loan on behalf of the current creditor RESIDENTIAL ASSET MANAGEMENT, to whom the debt is owed.

As of the date of this letter, your total unpaid principal balance is \$97,595.84 due to RESIDENTIAL ASSET MANAGEMENT, and your escrow account balance is \$1,739.33. Your next payment due is in the amount of \$1,068.05. Your current interest rate is 7.00000%.

The total debt inclusive of all past due interest and fees, if any, is \$99,766.51. Because of interest, late charges, and other charges that may vary from day-to-day, the amount due on the day you pay may be greater; therefore, if you pay the amount shown above, an adjustment may be necessary after we receive your payoff funds. Please contact BSI Financial Services at 800-327-7861 within 48 hours of when you intend to remit payoff funds to confirm the payoff amount. We will inform you of any adjustments prior to posting the payoff funds.

For further information, please write to us at the address listed above or call us toll-free at 800-327-7861. Monday - Friday 8:00 a.m. - 11:00 p.m. (ET) and Saturday 8:00 a.m. - 12:00 p.m. (ET).

Unless you notify this office within thirty (30) days after receiving this notice that you dispute the validity of this debt, or any portion thereof, this office will assume this debt is valid. If you notify this office in writing within thirty (30) days after receiving this notice that you dispute the validity of this debt, or any portion thereof, this office will obtain verification of the debt or obtain a copy of the judgment and mail you a copy of the judgment or verification. Upon your written request for the name and address of the original creditor within the thirty (30) day period after receiving this notice, this office will provide you with the name and address of the original creditor, if different from the current creditor. Your loan may be sold by the current creditor to another party at any time.

A consumer has the right to request in writing that a debt collector or collection agency cease further communication with the consumer. A written request to cease communication will not prohibit the debt collector or collection agency from taking any other action authorized by law to collect the debt. Please send the written request to:

> **BSI Financial Services** Attn: Customer Care 314 S Franklin St, Second Floor PO Box 517 Titusville, PA 16354

BSI Financial Services may report information about your account to credit bureaus. Late payments, missed payments or other defaults on your account may be reflected in your credit report. You have the right to dispute the accuracy of the information reported by submitting a Qualified Written Request. Submitting a Qualified Written Request does not relieve the customer of the responsibility of making their scheduled payments.

Licensed as Servis One, Inc. dba BSI Financial Services BSI Financial Services BSI NMLS # 38078 Customer Care Hours: Mon. - Fri. 8:00 am to 11:00 pm (ET) and Sat. 8:00 am to 12:00 pm (ET).

If you have filed a bankruptcy petition and there is an "automatic stay" in effect in your bankruptcy case or you have received a discharge of your personal liability for the obligation identified in this letter, we may not and do not intend to pursue collection of that obligation from you personally. If either of these circumstances apply, this notice is not and should not be construed to be a demand for payment from you personally. Unless the Bankruptcy Court has ordered otherwise, please also note that despite any such bankruptcy filing, whatever rights we hold in the property that secures the obligation remain unimpaired.

## **Qualified Written Request - Notice of Error or Information Request**

Under the Real Estate Settlement Procedures Act, a qualified written request is a written correspondence (other than notice on your payment coupon or other payment medium supplied by us) regarding the servicing of your loan which identifies your name, account number, and the specific reasons for the request, such as an error on your loan account or a request for information. Any qualified written request you wish to submit must be sent to:

BSI Financial Services Attn: Qualified Written Requests 314 S Franklin Street / Second Floor Titusville, PA 16354

If you have any questions or concerns, please contact our office toll-free at 800-327-7861.

# **Important Information About Your Rights**

BSI Financial Services 1425 Greenway Drive, Suite 400 Irving, TX 75038

800-327-7861

Fax: (972) 692-7083

NMLS

Office Hours: Mon. - Thurs. 8:00 am to 8:00 pm (ET), Fri. 8:00 am to 5:00 pm (ET), Sat. 8:00 am to 12:00 pm (ET).

# **Texas Residents**

COMPLAINTS REGARDING THE SERVICING OF YOUR MORTGAGE SHOULD BE SENT TO THE DEPARTMENT OF SAVINGS AND MORTGAGE LENDING, 2601 NORTH LAMAR, SUITE 201, AUSTIN, TX 78705. A TOLL-FREE CONSUMER HOTLINE IS AVAILABLE AT 877-276-5550.

A complaint form and instructions may be downloaded and printed from the Department's website located at www.sml.texas.gov or obtained from the department upon request by mail at the address above, by telephone at its toll-free consumer hotline listed above, or by email at smlinfo@sml.texas.gov.

Sincerely, BSI Financial Services NMLS

This is an attempt to collect a debt. Any information obtained will be used for that purpose.

Enclosures:

Temporary Coupon Automatic Clearing House Application ("ACH") Servicemembers Civil Relief Act Notice Fees and Costs

Licensed as Servis One, Inc. dba BSI Financial Services BSI Financial Services BSI NMLS # 38078 Customer Care Hours: Mon. - Fri. 8:00 am to 11:00 pm (ET) and Sat. 8:00 am to 12:00 pm (ET).

If you have filed a bankruptcy petition and there is an "automatic stay" in effect in your bankruptcy case or you have received a discharge of your personal liability for the obligation identified in this letter, we may not and do not intend to pursue collection of that obligation from you personally. If either of these circumstances apply, this notice is not and should not be construed to be a demand for payment from you personally. Unless the Bankruptcy Court has ordered otherwise, please also note that despite any such bankruptcy filing, whatever rights we hold in the property that secures the obligation remain unimpaired.

314 S Franklin St. / Second Floor PO Box 517 Titusville, PA 16354 800-327-7861 814-217-1366 Fax https://myloanweb.com/BSI



# **AUTOMATIC CLEARING HOUSE APPLICATION**

Dear BSI Financial Services Customer(s):

BSI Financial Services is pleased to offer a free automatic payment option. Your monthly payments can now be automatically drafted from your checking or savings account each month on the date you choose. Proof of payment will appear on your bank statement.

pplication to be completed and returned to our office for processing. The form must be Enclosed for your filled out in its entirety to be processed and your loan must be active in our servicing system. You may keep a copy for your

# **Important Information:**

- Please allow up to 10 days for this application process.
- Please note that your loan must be current on the day we receive this completed application before the automatic payments can begin, and your account must remain current for the program to continue.
- Once your application is approved, you will receive a notification by mail showing when the program will begin.
- Please continue making payments until you receive the written confirmation of your first draft date.
- If a voided check is not received, the program will be set up based on the account information you provide, however, there is a possibility that our best efforts will be unable to discern the correct routing and account numbers. You should monitor your account for the automatic withdrawal of your scheduled payment. If your payment is not deducted by the scheduled date, please contact Customer Service to confirm your account information.

We hope you enjoy the convenience of our automatic payment option and thank you for the opportunity to service your loan. If you have any questions, please call us at 800-327-7861 during our office hours Monday to Friday 8:00 a.m. to 11:00 p.m. (ET), Saturday 8:00 a.m. to 12:00 p.m. (ET).

Sinc

**BSI Financial Services ACH Department** 

Enclosure: Automatic Clearing House Application

Case 17-60699 Doc 56 Filed 07/08/20 Entered 07/08/20 15:18:12 Desc Main Please இழையுறை thip fage இரும்யி Pecords

# **AUTOMATIC CLEARING HOUSE APPLICATION**

Loan Number:	Number: Date:					
Send completed applicati	ion and a copy of a vo	oided check or savings dep	osit slip to:			
★Fax: (814) 286-5089 (Attn:	ACH Dept.)	★ Mail: 314 S. Frankli	n St. Titusville. I	PA 16354	(Attn: ACH Dec	OL.)
		processed. Please attach a vo				
		TTER from the BANK which sho				
savings account number.	D/11010 01 12		raia illoidae yea		anne roueing anna	_'
_	ure prompt processing of	your application, please verify y	your account nui	mber and i	outina/transit	
		ay be different from what is pri			g,	
,		<b>Customer Information</b>	, i			
Borrower Name(s):		Contact Phone#:		Home	Work	Cel
Mailing Address:			tate:		Zip code:	
Maning Address.	P	Sank Account Information	tate.		zip code.	
Please Select one: Ch	ecking Account	Savings Account				
Bank Name:	ceking Account	<del>-</del>	ne Number:			
Bank ABA Routing		Bank Acco	unt Number:			
	Αu	tomatic Payment Amount				
Current monthly payment		•				
Additional principal payme		Additional Escrow payment (	(ontional) \$:	Total	of Additional: \$	•
Additional principal payme	, , , , , ,	• •	• • •	Total	r rtaartionan ç	
		atic Payment Withdrawal Da	ate			
Desired start date:	(mm/dd/yy)					
		tails of each of the options are		<i>AQs</i> provi	ided with this fo	rm:
☐ Monthly Drafting (Pleas	e select a valid date):	(1 <sup>st</sup> to 30 <sup>th</sup> O	NLY)			
☐ Bi-Weekly Drafting (D	ay of Week):					
☐ Weekly Drafting (Day	of Week):					
To ensure proper drafting, a day	y of the week (Monday thro	ough Friday) will need to be selecte	ed for the weekly	or bi-week	ly options	
IMPORTANT: To ensure no la	te charges are assessed, y	you must select a Withdrawal Da	ate PRIOR to the	end of yo	ur monthly grac	е
period. Generally payments a	ire due on the first day of	each month and the withdrawa	ıl date may be u	o to 15 day	s past your due	date
based on your grace period.	Refer to your promissory	note for your specific due date	and grace perio	od.		
Auto Debit Authorization						
I authorize BSI Financial Service	ces, Its authorized represe	entatives, service providers, age	ents, assigns, or	successors	("BSI"), and the	e above
named bank to automatically	debit my bank account m	nonthly for the amount of (i) my	/ monthly payme	ent of prin	cipal, interest a	nd
escrow, which amounts are sp	pecifically set forth in my	mortgage loan documents, plus	s (ii) any additior	nal principa	al or escrow as	
indicated above. I understand	that the payment amour	nt for principal, interest, and es	crow may vary fi	rom montl	n to month due	to
		est payments for adjustable type				
		Services has received written o		on. Termin	ation requests i	must be
received by BSI Financial Servi	ices three (3) business da	ys prior to the next scheduled r	nonthly debit.			
I understand that (i) I must CC	NTINUE MAKING PAYME	NTS until the date that my auto	omatic payments	s will begir	n, of which BSI F	inancial
Services will notify me by mai	l and which may take up	to 45 days, and (ii) my account i	must be current	before the	e automatic pay	ment
will be authorized to begin.						
The terms of this Authorizatio	n do not modify the term	ns of my loan. By signing below,	I hereby agree t	o the tern	ns stated above	and the
FAQs provided with this form,	, as well as acknowledge	receipt of a copy of this Authori	zation that I ma	y retain I a	cknowledge tha	at
should an electronic transfer of	under this agreement be	returned to BSI Financial Service	es for insufficier	it funds (N	SF) I may be cha	arged ar
NSF processing fee if permitte	d by applicable law and I	will be responsible for making	alternate arrang	ements fo	r the payment t	o bring
my account current and ensur	re future payments are po	osted within my grace period.	I acknowledge th	hat if I file	for protection u	ınder
the US Bankruptcy Code, this	agreement will become r	null and void. By providing my co	ell phone numbe	er, I am gra	anting BSI Finan	cial
		r about my Loan a <mark>nd ACH</mark> I applic				
		ssages and automatic dialing te	chnology for info	ormationa	l and account se	ervice
calls. Message and data rates	may apply.					
Sign Here:						
Borrower	Date	Co- Borr	ower		Dat	e

Case 17-60699 Doc 56 Filed 07/08/20 Entered 07/08/20 15:18:12

# AUTOMATIC CLEARING HOUSE APPLICATION

Frequently Asked Questions (FAQs)

# How does the Automatic Clearing House ("ACH") Program work?

Once you sign up with ACH, your mortgage payment will automatically deduct from your designated checking or savings account each month. Your mortgage payment will be drafted from your account on the date of your choice (or following business day if the date you choose falls on a weekend or holiday). A record of the transaction will appear as a debit (ACH) each month on your bank statement and your monthly billing statement from BSI Finan and sources.

#### What amounts will be withdrawn?

BSI Financial Services will draft the amount of your current monthly payment, including principal, interest, applicable tax and insurance. By emoting in this program, you agree and understand that the draft amount may vary due to changes in your escrow payment or principal and interest terms of your mortgage, as applicable.

### What are my withdrawal options?

BSI Financial Services offers the following options for withdrawal:

Monthly: Your monthly mortgage payment will be withdrawn on the same date each month and (12) twelve contractual payments will be applied to your loan each year.

**Bi-Weekly Payments:** This option will draft an installment equal to half of your monthly contractual payment every two weeks. The funds will accumulate on the account until enough has been received to process and apply a single contractual payment. In months where more than two drafts occur within a calendar month, the additional funds will be applied to the principal balance.

**Weekly:** This option will draft an installment equal to one-quarter of your monthly contractual payment every week. The funds will accumulate on the account until enough the beautiful process and apply a single contractual payment. In a year's time, 52 withdrawals will be made.

By selecting the **weekly** or **bi-weekly** option, you understand and agree that the withdrawn funds may not be applied to your mortgage immediately but held in a suspense account until sufficient funds have accumulated for a full monthly payment to be applied to the loan. In addition, the additional payment reduces your principal balance owed, enabling you to pay down your loan earlier and save money over the life of the loan.

### Can I still make additional principal payments or escrow deposits?

Yes! If you want to make additional payments, you may designate on the application the amount of the principal and or escrow payment to be withdrawn in addition to your monthly payment. The additional amount withdrawn will remain constant regardless of any changes to your monthly payment.

#### What happens if there isn't enough money in my account to cover this transaction?

In the event you do not have sufficient funds in your account to cover the monthly payment amount on the transfer date, your bank may charge you an Overdraft/Insufficient Funds Fee. You should contact your bank to determine if this fee applies and the actual amount incurred. BSI Financial Services will also assess an insufficient funds fee plus late charge and you will remain liable and responsible for any monthly payments which remain unpaid as a result of an unsuccessful attempted transfer from your account containing insufficient funds. If your loan is delinquent, we can cancel automatic payments, and you will have to make your payments directly to us.

### Why do I need to send a voided check or deposit slip with my application?

The application and your voided check or deposit slip gives BSI Financial Services the accurate information needed to begin the ACH service.

## When will I know when the automatic program is in effect?

You will receive a confirmation letter specifying the date of the first scheduled ACH draft payment. Please continue to make the normal mortgage payments until you receive your confirmation letter.

### How do I terminate the automatic withdrawals or make changes?

If you would like to terminate automatic withdrawals, you must notify us orally or in writing at least three (3) business days prior to the next scheduled draft date at the following address: BSI Financial Services ACH Dept. 314 S. Franklin St, Titusville, PA 16354 Or fax notification to us at 814-286-5089 (send Attn: ACH Dept.) Any changes to your payment instruction, including changes to the payment amount and/or the payment account must be made in writing to the above address. We may change terms or fees or cancel the automatic payment program at any time. If notice is required, we will tell you in writing.

### If you have any additional questions

Please call us at 800-327-7861, Monday through Friday from 8:00 AM until 11:00 PM and Saturday from 8:00 AM until 12:00 PM Eastern Time. One of our Customer Service Representatives will be happy to answer your questions.

314 S Franklin St. / Second Floor PO Box 517 Titusville, PA 16354 800-327-7861 814-217-1366 Fax https://myloanweb.com/BSI

# - BORROWER COPY -**AUTOMATIC CLEARING HOUSE APPLICATION**



Dear BSI Financial Services Customer(s):

BSI Financial Services is pleased to offer a free automatic payment option. Your monthly payments can now be automatically drafted from your checking or savings account each month on the date you choose. Proof of payment will appear on your bank statement.

pplication to be completed and returned to our office for processing. The form must be Enclosed for your filled out in its entirety to be processed and your loan must be active in our servicing system. You may keep a copy for your

# **Important Information:**

- Please allow up to 10 days for this application process.
- Please note that your loan must be current on the day we receive this completed application before the automatic payments can begin, and your account must remain current for the program to continue.
- Once your application is approved, you will receive a notification by mail showing when the program will begin.
- Please continue making payments until you receive the written confirmation of your first draft date.
- If a voided check is not received, the program will be set up based on the account information you provide, however, there is a possibility that our best efforts will be unable to discern the correct routing and account numbers. You should monitor your account for the automatic withdrawal of your scheduled payment. If your payment is not deducted by the scheduled date, please contact Customer Service to confirm your account information.

We hope you enjoy the convenience of our automatic payment option and thank you for the opportunity to service your loan. If you have any questions, please call us at 800-327-7861 during our office hours Monday to Friday 8:00 a.m. to 11:00 p.m. (ET), Saturday 8:00 a.m. to 12:00 p.m. (ET).

Sinc

**BSI Financial Services ACH Department** 

Enclosure: Automatic Clearing House Application

Case 17-60699 Doc 56 Filed 07/08/20 Entered 07/08/20 15:18:12 Desc Main Please இழையாழரை of th adopt 1dr political seconds

Date:\_

# **AUTOMATIC CLEARING HOUSE APPLICATION**

Loan Number:

Send completed applicat	ion and a copy of a v	oided check or savings	deposit slip to	<b>:</b>		
★Fax: (814) 286-5089 (Attn:	ACH Dept.)	★ Mail: 314 S. Fı	ranklin St, Titusvil	lle, PA 16354	(Attn: ACH De	eot.)
The form below must be fille						
savings account, we require a					_	d
savings account number.						
Credit Union Members: to ens					routing/transit	
numbers with your credit unio	n. The correct numbers n			r check <b>.</b>		
		Customer Information				
Borrower Name(s):		Contact Phone#:		☐ Home	<b></b> Work	Cell
Mailing Address:		City:	State:		Zip code:	
		Bank Account Information				
	ecking Account	Savings Acc				
Bank Name:			Phone Number:			
Bank ABA Routing		Bank	Account Numbe	r:		
	А	utomatic Payment Amo	unt			
Current monthly payment		,				
Additional principal payme		Additional Escrow payn	nent (optional) \$	: Total o	of Additional:	Ś
	• • • • • •	. ,				<b>-</b>
5		natic Payment Withdrav	vai Date			
Desired start date: Please Select <b>one</b> of the thre	(mm/dd/yy)			h - 540	ع مناه ماهنی، ام ماه	·
	·		s are provided in t SO <sup>th</sup> ONLY)	ne <b>raus</b> prov	idea with this i	orm:
	se select a valid date):_	·	ONLY)			
	Day of Week):					
☐ Weekly Drafting (Day	·	_				
To ensure proper drafting, a da						
<b>IMPORTANT:</b> To ensure no la period. Generally payments a	•	•		•		
based on your grace period.					ys past your du	zuate
Auto Debit Authorization	neier to your promissor	y note for your specific du	e date and grace p	ociiou.		
I authorize BSI Financial Servi	ces Its authorized renres	sentatives service provide	rs agents assigns	or successors	("BSI") and th	ne ahove
named bank to automatically						
escrow, which amounts are s	-	-			•	
indicated above. I understand						
changes in escrow requireme			-			
authorized to debit my bank	account until BSI Financia	al Services has received wr	itten or oral notifi	cation. Termir	nation requests	must be
received by BSI Financial Serv	rices three (3) business da	ays prior to the next sched	uled monthly debi	it.		
I understand that (i) I must Co	ONTINUE MAKING PAYM	ENTS until the date that m	y automatic paym	ents will begin	n, of which BSI	Financial
Services will notify me by ma	il and which may take up	to 45 days, and (ii) my acc	ount must be curr	ent before the	e automatic pa	yment
will be authorized to begin.						
The terms of this Authorization	on do not modify the terr	ns of my loan. By signing b	elow, I hereby agr	ree to the tern	ns stated above	e and the
FAQs provided with this form				-	_	
should an electronic transfer						
NSF processing fee if permitte			-	-		_
my account current and ensu				_	-	
the US Bankruptcy Code, this	_			_	_	
Services express consent to c use text messaging, artificial						
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Sign Here:						
Borrower	Date	Со	- Borrower		Da	te

Case 17-60699 Doc 56 Filed 07/08/20 Entered 07/08/20 15:18:12 Des

# AUTOMATIC CLEARING HOUSE APPLICATION

Frequently Asked Questions (FAQs)

# How does the Automatic Clearing House ("ACH") Program work?

Once you sign up with ACH, your mortgage payment will automatically deduct from your designated checking or savings account each month. Your mortgage payment will be drafted from your account on the date of your choice (or following business day if the date you choose falls on a weekend or holiday). A record of the transaction will appear as a debit (ACH) each month on your bank statement and your monthly billing statement from BSI Finan and sources.

#### What amounts will be withdrawn?

BSI Financial Services will draft the amount of your current monthly payment, including principal, interest, applicable tax and insurance. By emoting in this program, you agree and understand that the draft amount may vary due to changes in your escrow payment or principal and interest terms of your mortgage, as applicable.

### What are my withdrawal options?

BSI Financial Services offers the following options for withdrawal:

Monthly: Your monthly mortgage payment will be withdrawn on the same date each month and (12) twelve contractual payments will be applied to your loan each year.

**Bi-Weekly Payments:** This option will draft an installment equal to half of your monthly contractual payment every two weeks. The funds will accumulate on the account until enough has been received to process and apply a single contractual payment. In months where more than two drafts occur within a calendar month, the additional funds will be applied to the principal balance.

Weekly: This option will draft an installment equal to one-quarter of your monthly contractual payment every week. The funds will accumulate on the account until enough the local payment every week.

By selecting the **weekly** or **bi-weekly** option, you understand and agree that the withdrawn funds may not be applied to your mortgage immediately but held in a suspense account until sufficient funds have accumulated for a full monthly payment to be applied to the loan. In addition, the additional payment reduces your principal balance owed, enabling you to pay down your loan earlier and save money over the life of the loan.

### Can I still make additional principal payments or escrow deposits?

Yes! If you want to make additional payments, you may designate on the application the amount of the principal and or escrow payment to be withdrawn in addition to your monthly payment. The additional amount withdrawn will remain constant regardless of any changes to your monthly payment.

#### What happens if there isn't enough money in my account to cover this transaction?

In the event you do not have sufficient funds in your account to cover the monthly payment amount on the transfer date, your bank may charge you an Overdraft/Insufficient Funds Fee. You should contact your bank to determine if this fee applies and the actual amount incurred. BSI Financial Services will also assess an insufficient funds fee plus late charge and you will remain liable and responsible for any monthly payments which remain unpaid as a result of an unsuccessful attempted transfer from your account containing insufficient funds. If your loan is delinquent, we can cancel automatic payments, and you will have to make your payments directly to us.

### Why do I need to send a voided check or deposit slip with my application?

The application and your voided check or deposit slip gives BSI Financial Services the accurate information needed to begin the ACH service.

## When will I know when the automatic program is in effect?

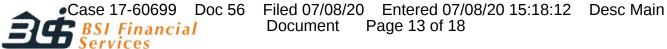
You will receive a confirmation letter specifying the date of the first scheduled ACH draft payment. Please continue to make the normal mortgage payments until you receive your confirmation letter.

### How do I terminate the automatic withdrawals or make changes?

If you would like to terminate automatic withdrawals, you must notify us orally or in writing at least three (3) business days prior to the next scheduled draft date at the following address: BSI Financial Services ACH Dept. 314 S. Franklin St, Titusville, PA 16354 Or fax notification to us at 814-286-5089 (send Attn: ACH Dept.) Any changes to your payment instruction, including changes to the payment amount and/or the payment account must be made in writing to the above address. We may change terms or fees or cancel the automatic payment program at any time. If notice is required, we will tell you in writing.

### If you have any additional questions

Please call us at 800-327-7861, Monday through Friday from 8:00 AM until 11:00 PM and Saturday from 8:00 AM until 12:00 PM Eastern Time. One of our Customer Service Representatives will be happy to answer your questions.



314 S Franklin St. / Second Floor PO Box 517 Titusville, PA 16354 800-327-7861 814-217-1366 Fax https://myloanweb.com/BSI



		Temporary Coupon
Name:	EVELYN WATSON	
Loan#		
		NITY DO A D 202
Property A	ddress: 10447 COU TYLER TX 7	
Amt of Reg	gular Payment <u>\$1,0</u>	<u>68.05</u>
Allocation	of Additional Funds	<b>:</b>
	Late Fees	<del></del>
	Escrow	<del> </del>
	Principal	

Total Amount of Check: \_\_\_\_\_

Send payment to: **BSI Financial Services** PO Box 679002 Dallas, TX 75267-9002 Case 17-60699 Doc 56

Service members Civil Relief Act Notice Disclosure

Filed 07/08/20 Entered 07/08/20 15:18:12
Document Page 14 of 18
U.S. Department of Housing OMB A
and Urban Development Ex
Office of Housing

OMB Approval 2502 – 0584 Exp 3/31/2021

### **Legal Rights and Protections Under the SCRA**

Servicemembers on "active duty" or "active service," or a spouse or dependent of such a servicemember maybe entitled to deriain legal protections and debt reliefpursuant to the Servicemembers Civil Relief Act (50 USC App. §§ 501-597b) (SCRA).

# Who May Be Entitled to Legal Protections Under the SCRA?

- Regular members of the U.S. Armed Forces (Army, Navy, Air Force, Marine Corps, and Coast Guard).
- Reserve and National Guard personnel who have been activated and are on Federal active duty.
- National Guard personnel under a call or order to active duty for more than 30 consecutive days under section 502(f) of title 32, United States Code, for purposes of responding to a national emergency declared by the President and supported by Federal funds.
- Active service members of the commissioned corps of the Public Health Service and the National Oceanic and Atmospheric Administration.
- Certain United States citizens serving with the armed forces of a nation with which the United States is allied in the prosecution of a war or military action.

# What Legal Protections Are Service members Entitled To Under the SCRA?

- The SCRA states that a debt incurred by a service member, or service member and spouse jointly, prior to entering military service shall not bear interest at a rate above 6 % during the period of military service and one year thereafter, in the case of an obligation or liability consisting of a mortgage, trust deed, or other security in the nature of a mortgage, or during the period of military service in the case of any other obligation or liability.
- The SCRA states that in a legal action to enforce a debt against real estate that is filed during, or within one year after the service member's military service, a court may stop the proceedings for a period of time, or adjust the debt. In addition, the sale, foreclosure, or seizure of real estate shall not be valid if it occurs during, or within one year after the service member's military service unless the creditor has obtained a valid court order approving the sale, foreclosure, or seizure of the real estate.
- . The SCRA contains many other protections besides those applicable to home loans.

# How Does A Service member or Dependent Request Relief Under the SCRA?

- In order to request relief under the SCRA from loans with interest rates above 6% a service member or spouse must provide a written request to the lender, together with a copy of the service member's military orders.
  - BSI Financial Services 314 South Franklin St. Titusville, PA 16354, 1-800-327-7861
- There is no requirement under the SCRA, however, for a service member to provide a written notice or a copy of a service member's military orders to the lender in connection with a foreclosure or other debt enforcement action against real estate. Under these circumstances, lenders should inquire about the military status of a person by searching the Department of Defense's Defense Manpower Data Center's website, contacting the service member, and examining their files for indicia of military service. Although there is no requirement for service members to alert the lender of their military status in these situations, it still is a good idea for the service member to do so.

# How Doessa Service member or Dependent Obtain Information About the SCRA?

- Service members and dependents with questions about the SCRA should contact their unit's Judge Advocate, or their installation's Legal Assistance Officer. A military legal assistance office locator for all branches of the Armed Forces is available at <a href="http://legalassistance.law.af.mil/content/locator.php">http://legalassistance.law.af.mil/content/locator.php</a>
- "Military OneSource" is the U. S. Department of Defense's information resource. If you are listed as entitled to legal protections under the SCRA (see above), please go to <a href="https://www.militaryonesource.com/scra">www.militaryonesource.com/scra</a> or call 1-800- 342-9647 (toll free from the United States) to find out more information. Dialing instructions for areas outside the United States are provided on the website.

# Case 17-60699 Doc 56 Filed 07/08/20 Entered 07/08/20 15:18:12 Desc Main TYPICAL SERVICING-RELATED FEES JUHAET BSI Figgrais Services MAY CHARGE BORROWERS

Below is a list of standard or common fees that BSI Financial Services may charge you, the borrower, depending on the services you request or the loan servicing activity that we perform and with respect to which we are entitled by applicable law or the loan documents to charge a fee. In some cases, BSI Financial Services may retain the fee and in others the fee may be a pass-through fee that BSI Financial Services pays to a third party vendor. In the case of a pass-through fee, BSI Financial Services will never charge a borrower more money than it is charged by a third party vendor to perform the particular service. Actual fees may vary depending upon the terms of your loan documents, and are subject to all applicable laws and regulations.

**IMPORTANT NOTE:** This list does not include all fees and costs that may be charged for certain services that may be rendered to ESI. Financial Services, but charged to the borrower in connection with a bankruptcy or foreclosure or other litigation or default situation, including, but not limited to, foreclosure costs, bankruptcy fees, attorneys' fees, and court costs.

# **Payment Processing Related Fees and Costs**

Туре	Description	Amount or Range of Charge
Late Charge	A fee for failure to make an installment payment on time due to a payment not being received within the grace period as specified in the mortgage loan documents.	As permitted by the terms of the loan documents and/or state law.
NSF/Returned/Dishonored Check Fee	The fee that BSI will assess in the instance of a returned check or a rejected electronic payment due to insufficient funds.	\$0.00 - \$50.00 (varies by state).
Pay-By-Phone with Loan Servicing Agent	Fee charged to allow payment on the phone with a live Loan Servicing Agent.	\$20.00 or as permitted by state law.
Pay-By-Phone with Interactive Voice Response (IVR) System	Pay-By-Phone with Interactive Voice Response (IVR) System This service is available at no charge when scheduling your payment to be deducted on available draft dates during the first five (5) days of your grace period or before. When scheduling your payment to be drafted on or after the sixth (6th) day of your grace period, you may be charged up to a \$10 fee. Late charges may also apply. \$0 - \$10.00 or as permitted by state law.	\$0 - \$10.00 or as permitted by state law.
Webpay Charge	This service is available at no charge when scheduling your payment to be deducted on available draft dates during the first five (5) days of your grace period or before. When scheduling your payment to be drafted on or after the sixth (6th) day of your grace period, you may be charged up to a \$7 fee. Late charges may also apply.	\$0 - \$7.00 or as permitted by state law.

# Mortgage & Default-Related Fees and Costs

Туре	Description	Amount Charge / Range
Appraisal	Fee charged by a professional, certified residential real estate appraiser to determine the market value of a mortgaged property, which includes an interior inspection of the dwelling.	Varies – typically \$350.00 - \$550.00.

Case 17-60699 Doc 56	Case 17-60699 Doc 56 Filed 07/08/20 Entered 07/08/20 15:18:12 Desc Main		
Туре	Documenbescripage 16 of 18	Amount Charge / Range	
Broker Price Opinion (BPO)	Fee charged by a real estate broker or other qualified individual to determine the estimated value of a property.	\$75.00 - \$125.00 or as otherwise permitted by state law	
Document Recording Fee	The amount paid to the county recorder's office to make a document a matter of record.	Varies by county	
Flood Certification	Fee charged by a flood certification vendor to determine if a mortgaged property is located in a flood zone.	\$8.00 - \$16.00 per certification	
Lien Release Preparation Fee (pass-through by a third party)	Fee collected to prepare the documents to satisfy or release the lien.	\$54.00 or as permitted by state law	
Lien Release Fee	Fee collected to record the documents to satisfy or release the lien.	Varies by County	
Partial Release	Charge for processing the release of a portion of the mortgaged property.	\$500.00 for loans with a UPB <= \$750,000; \$1,000 for others	
Priority Processing (Overnight Delivery)	Fee charged if customer requests expedited service.	\$0.00 - \$15.00	
Property Preservation Fee	Fee charged by third party vendor to ensure that the condition and appearance of the mortgage property are maintained satisfactorily, as authorized in the mortgage.	\$0.00 to \$2500; and \$0.00 to \$110.00 for grass cuts	
Subordination Agreements	An expense charged to the borrower to have the subordination prepared and submitted for investor approval. This fee is charged for the submission and is not dependent on approval or denial.	\$500.00	
Title Search	Fee charged by a title company or title search provider to conduct a detailed examination of the land records and report the state of the title (that is, what liens and encumbrances affect the mortgaged property).	\$0.00 - \$500.00	

Case 17-60699 Doc 56 Filed 07/08/20 Entered 07/08/20 15:18:12 Desc Main

FACTS	WHAT DOES BSI FINANCIAL SERVICES DO WITH YOUR PERSONAL INFORMATION?
Why?	Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully understand what we do.
What?	The types of personal information we collect and share depend on the product or service you have with us. This information can include, but is not limited to:  . Social Security number, Income and Employment Information  . Account Balances and Payment History  . Credit History and Credit Scores  . Mortgage Rates and Payments
How?	All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons BSI chooses to share; and whether you can limit this sharing.

Reasons we may share your personal information	Does BSI share?*	Can you limit this sharing?
For our everyday business purposes—such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus.	Yes	No
For our marketing purposes—to offer our products and services to you	Yes	No
For joint marketing with other companies	Yes	No
For our affiliates' everyday business purposes— information about your transactions and experiences	Yes	No
For our affiliates' everyday business purposes— information about your creditworthiness	No	We don't share
For our affiliates to market you	No	
For nonaffiliates to market to you	We don't share	

Call BSI Financial Services at 800-327-7861

**Questions?** 

Please note that even though BSI Financial Services owns the right to service your mortgage loan, it contracts with BSI to provide the day-to-day servicing functions, including payment processing, customer service, etc. You may contact BSI at the phone number listed above, with any questions about the servicing of your loan.

<sup>\*</sup>Except as permitted by law, BSI does not share personal information in connection with the collection of a debt.

	Document Page 18 of 18
What we do	
How does BSI Financial Services protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards at secured files and buildings.
How does BSI Financial Services collect my personal information?	We collect your personal information, for example, when you:
Why can't I limit all sharing?	Federal law gives you the right to limit only  sharing for affiliates' everyday business purposes—information about your credit worthiness  affiliates from using your information to market to you sharing for non-affiliates to market to you State laws and individual companies may give you additional rights to limit sharing.
Definitions	
Affiliates	Companies related by common ownership or control. They can be financial and nonfinancial companies.  Our affiliates include nonfinancial companies, such as.
Nonaffiliates	Companies not related by common ownership or control. They can be financial and nonfinancial companies.  BSI Financial Services does not share with nonaffiliates so they can market to you, except as permitted by law (see joint marketing)
	A formal agreement between nonaffiliated financial companies that together market financial

# Other important information

Joint marketing

**Special Notice for California and Vermont Residents:** Except for our everyday business purposes and/or our marketing purposes, we will not share your personal information without giving you additional privacy choices.

Our joint marketing partners include financial service companies

products or services to you.